

# Welcome to the future of voice networks

## **Qvoice has the expertise, experience and unrivalled quality of service, to deliver a true end-to-end communications solution for your business.**

Qvoice can provide all the components of an IP Telephony (IPT) service and manage all aspects of the solution, so there's just one point of contact.

### **Benefit from VoIP**

Through considerable investment and application of leading technical knowledge, Qvoice has teamed up with a major network provider to offer dedicated internet access on a secure network backbone. As a result Qvoice can truly offer all components of a Voice over Internet Protocol (VoIP) solution. Utilising the latest VoIP technology, we are able to offer you a fully managed and hosted IP Telephony solution, IP PBX-(Internet Protocol Private Branch Exchange), SIP (Session-Initiation Protocol), single user residential service and the possibility of mobile integration.

With a host of geographic numbers to suit all your business needs and an array of features to help you run your business more efficiently, we can ensure your VoIP system caters for all your voice requirements, helping you administer and control your own telephone system via a simple to use on-line portal.

### **The benefits of our VoIP service:**

- Lower call costs.
- Efficient call handling.
- Free additional call features.
- A complete end-to-end solution.
- Easy to use online interface for full control of administration.
- Keep existing numbers\* or a choice of over 1 million gold numbers.
- Free calls between sites, including home workers.

- No major capital outlay on equipment or infrastructure.
- The benefits of technology with reduced equipment outlay.
- Improved company image and efficiency.
- Fast and professional support.

\*This is dependent on the provider currently used.

### **Hosting by Qvoice**

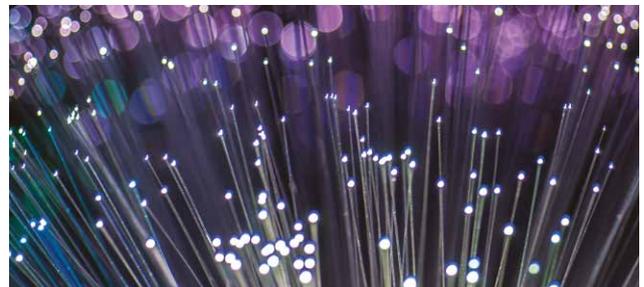
A hosted IP PBX system is the perfect choice for businesses with a single or multi-site location. It is designed for smaller businesses, with up to 20 extensions and those that might utilise home-based or remote workers that need to be seamlessly connected into the office environment.

You can benefit from VoIP technology, even in remote-locations\*, by integrating your multi-site environments under a single unified dial plan, giving your business a national presence through a diverse range of non-geographical numbers.

This is a hosted service and does not require you to make a significant investment in new IT infrastructure. This flexibility ensures the vast majority of businesses in the UK can benefit from VoIP.

\*Subject to network and broadband-availability.

If you want to discuss your options, let's meet and we can show you how switching to a modern IP-based phone system will not only improve your firm's efficiency and strengthen the relationships you have with existing clients, but help you secure new business.



“ Qvoice introduces the next generation voice network, delivered entirely over IP, designed to provide your business with voice, data and wireless communication through one secure system. ”

**Qvoice**  
Converged telephony

## Voice On Premise (VOP)

This is a totally IP-based business telephone system, designed to be fully scalable and able to easily reflect the growth of your business.

Wherever possible we have used open industry standards to ensure Voice VOP solutions operate as a single system, regardless of how many individual sites, home workers or mobile employees need to be integrated.

Using a transparent and highly consistent approach, it is our goal to make the business benefits of Voice VOP, both attractive and affordable for every organisation. Whatever the size of the organisation or its particular requirements, we are confident we can deliver a tailored solution that meets or more likely exceeds what is needed for them to achieve a competitive advantage.

### The features of Voice VOP:

- Audio Conferencing.
- Automated Backup & Restore.
- Automatic Call Distribution.
- Auto Attendant.
- Call Forwarding to mobile and landlines.
- Call Monitoring and Call Waiting.
- Call Recording.
- Call Queues.
- Contacts Directory – per company for all to access based on 5+ users.
- Extension Anywhere – for mobile, home and remote worker.
- Do Not Disturb.
- Follow Me Inbound Routing (DDI).
- OOH (Out of Hours) Messages.
- Online Operator Console - based on 5+ users.
- In-Queue Announcements.
- IVR Functionality.
- Ring Tones.
- Speed Dialling.
- Voicemail.
- Unlimited Call Announcements.
- Extensions and Ring Groups plus many more...



## Session Initiation Protocol

To bring together phones, computers, mobiles etc., into a unified communications strategy, we utilise Session Initiation Protocol (SIP), which dictates how these devices work together and the level of interaction that can be achieved.

SIP Trunking takes the VoIP approach further, offering even greater potential return on your investment. The full potential of IP communications can only be truly realised when we take your communications beyond your local corporate network.

## Qvoice Handsets

We offer telephony to meet every business need from affordable entry level IP phones to IP terminals to unify advanced telephony and IT applications at the desktop. With our comprehensive telephony family, we can match products to your unique business requirements.

## Qvoice Mobility

Ideal for today's more mobile workforce, Voice Mobility is specifically aimed at business users of notebooks and laptops, providing more freedom, greater flexibility and more control over the way they handle telephone calls when out of the office.

Accessed through a standard web browser, Voice Mobility requires no PC applications to be loaded and no complex routing or VPNs. It's easy to set up, use and maintain, making it very IT department friendly.

## Qvoice Vision

Voice Vision delivers all the critical information a business needs, when and where it's needed. It allows you to view the information that enables improvements in the way you serve your customers.

Voice Vision utilises a dashboard which allows you to increase your levels of responsiveness, critical in today's ultra competitive marketplace. Voice Vision is a suite of software applications designed to operate with Voice Hosting and Voice VOP, operating as a single entity, providing detailed information to help you formulate sound business decisions.