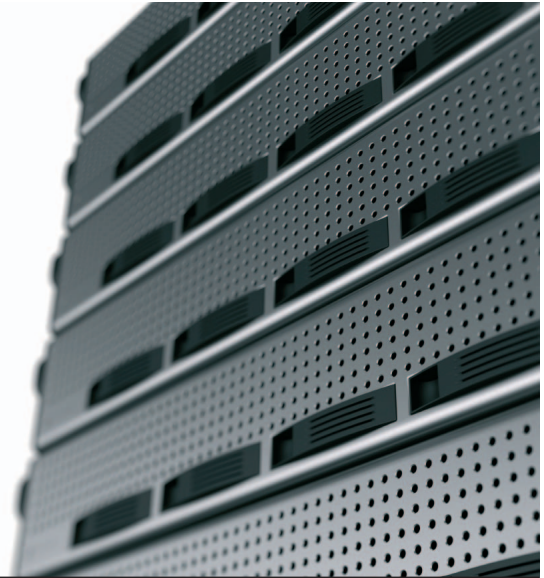


"A whole Host of good ideas"

Choosing a hosting partner is a critical decision regardless of the size of your organisation. To assist in making that choice we here at Quiss combine technical expertise, a state of the art data centre and are passionate about understanding our client's needs. This gives you the reassurance of knowing that you are in safe hands.



"Complete peace of mind, secure environment, 24 hour monitoring and structured back ups" *Richard Reid, Snax 24*

The Quiss managed hosting solution delivers business critical hosting services with resilience, security and high availability. Whether you are looking for a single dedicated server or a dedicated server cluster with dual-site resilience and advanced monitoring services, Quiss will design a scalable managed hosting solution with your business needs in mind.

Security

Strict access controls are in place at our hosting facility using high level security protocols. All doors leading to the centre are monitored 24/7 including CCTV footage which is retained for 90 days.

To increase security the data centre is located in the centre of our premises with Red Care cover inclusive of police call out. These measures contribute to our centre being Payment Card Industry Data Security Standard PCI DSS approved, the highest level of security available for companies processing card payments.

All servers within the centre are monitored 24/7 using IP monitoring software. This software alerts our engineers when any attention is required using email and SMS technology ensuring rapid response and minimal disruption.

Risk control

The data centre has a fully tested FM200 fire suppression system. Remote server room temperature and air conditioning monitoring with alerts is also in operation. The cooling of the centre is controlled by a redundant N+1 air conditioning system with sufficient capacity to allow for a unit failure or repair to be undertaken without impacting the temperature. There are no devices able to generate airborne particles within the data centre.

Power to the data centre is backed up by a full battery UPS and generator system. The UPS is capable of powering the entire facility on full load for 10 minutes, with the generators capable of 48 hours running before refuelling is required giving continuous power throughout any outage. Despite the 10 minute guide for the UPS system the generators are configured to automatically start within 10 seconds of any power loss to ensure power is maintained.

Quiss Technology PLC

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