

Case Study - PVC Group plc

Server replacement and data migration success

Background

The PVC Group plc is a company dedicated to providing a 'one-stop' shop to the PVC plastics industry, from raw material supply, compounding, extrusion, manufacture through to recycling, with headquarters in Derbyshire and links to other sites in the UK and abroad.

They had problems with their IT infrastructure. Kevin Alty, IT Manager, reported that the system was due to be updated. It was beyond capacity and had not evolved at the same pace as the business expansion.

He needed a new infrastructure with new servers. The system was business critical so the work needed to be done efficiently, quickly and at the week-end to minimise disruption of their business function.

Solution

A Quiss network specialist visited the company to complete a full audit of the current system. He delivered a report with suggested works that were urgent, important and necessary for future growth, with full costing.

The full proposal included:

- new servers
- upgrading to Microsoft® Windows Server 2003 and Exchange 2003
- new anti-virus software
- an improved backup solution
- replacement network switches and fibre cabling
- system setup and data migration

The solution from Quiss encompassed the order of equipment through to setting up and loading all software and a detailed run plan was agreed with PVC.

The network was upgraded and servers were set up. PVC preferred to set up their own file structure, folder sharing and permissions. Once this was complete,

PVC Group plc 1.0

“The engineers’ competency was excellent,” Kevin Alty, IT Manager, PVC Group plc

the following week-end two Quiss network engineers successfully migrated the company data from the old system to the new. They were also available when users returned to work on the following Monday to ensure that everyone could access their programs and files successfully.

Benefits

Kevin Alty was delighted with the results. He was happy to outsource this project as the requirements were fully understood by both parties as a result of the audit and fully documented proposal carried out by Quiss. He comments “All tasks were carried out as per the run plan. Due to the engineers’ professionalism and long hours of work, all tasks were completed on time to an excellent standard. There was no panic - things just happened”.

“The new system has had a big impact on our business”, he continued. “There is now trust in the system which can be relied upon. The secure backups and fault tolerance have added confidence. The installation of Outlook Web Access allowing users to use Outlook from any internet enabled PC has had the greatest business impact.”

Since our launch as a specialist IT service provider in 1988, we have strived to deliver only the best solutions. To find out more about any of our services, please contact us and we will be delighted to discuss your requirement further.

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